

FAQ

Q1: Can I shut down the computer during system recovery ?

A1: No. A power surge during recovering might lead to system collapse. If you want to recover the system, please restart the computer and press Home key to enter Configuration Interface --> select Recover to... --> Select the desired recovery point --> press OK, then the system will be recovered.

Q2: Can I execute more than one command in SysReturn at one time ?

A2: No. Every time when you execute a command, you have to reboot your computer in order to have the command take effect. Since the last operation will override your previous configuration, system only executes the LAST configuration after the reboot.

Q3: What shall I do if I cannot enter Windows ?

A3: You may directly enter SysReturn Interface by pressing Home key to enter recovery configuration, and select Recover to --> Select a desired recovery point --> Select OK and then the system will recover to the status as the desired recovery point.

Q4: Can I install anti-virus software if SysReturn is installed on my computer ?

A4: Yes, but only after you complete SysReturn installation.